



**2025**

# Impact Report



The people, moments, and numbers shaping a year of advancing health equity across the Berkshires. **Open to see how your support changed lives this year.**

**“I could finally breathe again.”**  
How access to transportation and housing changed everything for one CHP patient.  
**See page 5.**

## A Message from our CEO

This year, we achieved a significant CHP milestone—**50 years of caring for our community**. As we proudly celebrated the occasion throughout the year, I was repeatedly reminded that our story is rooted in compassion, perseverance, and a firm belief that everyone in our Berkshires community deserves access to quality care.



Dr. Thomas Whitfield founded our health center in 1975 with a dedicated team committed to providing children with access to high-quality, compassionate care, regardless of their circumstances. Despite limited resources, Dr. Whitfield and his small team developed and sustained services with unwavering determination, confronting challenges directly, adapting to changing needs, and remaining steadfast in their mission.

Their resilience laid the foundation for our growth and who we are today. For 50 years, we have listened, learned, and adapted to meet the health care and social needs of our neighbors, growing into the comprehensive, community-centered health center we are today. **Our development mirrors the resilience of the communities we serve**, communities that continue to grow, adapt, persevere, and inspire us daily.

This year's impact report highlights our progress: **expanding access to care, strengthening services, solidifying our financial position, and continuing to innovate to address our patients' needs with dignity and respect**. These accomplishments demonstrate the steadfast dedication of our staff and the trust our patients have in us.

We had a wonderful time celebrating our anniversary year, from staff activities like CHP Bingo and special lunches, to planning a concert to celebrate with the community, to giving back through two days of caring where we supported Berkshire United Way and Thanksgiving Angels. As we envision CHP's next 50 years, our resilience remains the foundation we'll keep building on—and we'll carry forth the pride and joy we've felt celebrating our legacy this year. We will continue to meet challenges with the same determination that characterize our community's diverse needs.

Thank you for being part of our story and supporting the work that shaped our first 50 years. Together, we will continue to build a healthier, stronger future for the Berkshires community.

With gratitude,

A handwritten signature in blue ink that reads "Bethany Kieley".

Bethany Kieley, CEO

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### CHP Leadership

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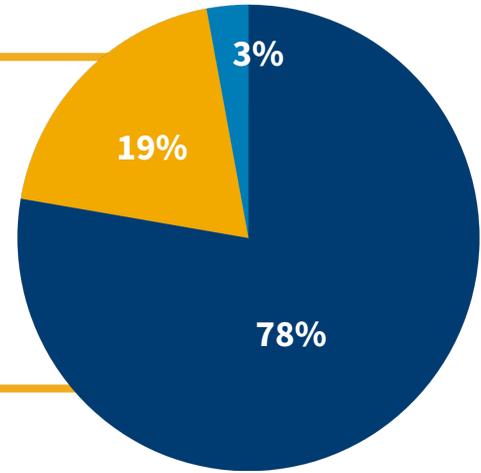
## Our Mission and Vision

Our mission is to nurture and inspire healthy lives for people throughout the Berkshires by delivering exceptional and compassionate health care and family services. As a champion for the well-being of those we serve, our vision is to be a leading choice for health care in the Berkshires and a model for providing the best in rural health care.

# FY25 CHP Operating Budget

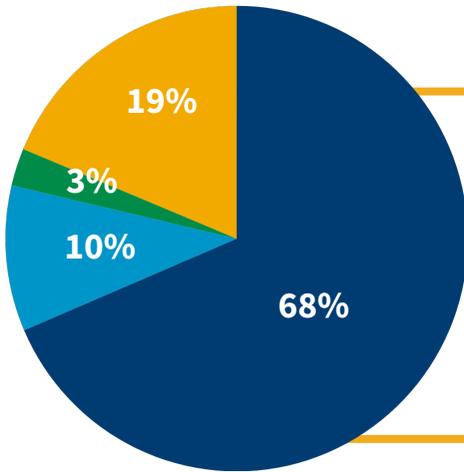
## Operating Revenue:

● Insurance and patient revenue	\$28,534,489
● Grants and contracts	\$7,116,786
● Rent and other revenue	\$1,069,172
<b>Total operating revenue</b>	<b>\$36,710,447</b>



## Operating Expenses:

● Medical services	\$24,130,890
● Dental services	\$3,564,878
● Family services	\$915,351
● Administration and general	\$6,586,428
<b>Total operating expenses</b>	<b>\$35,197,547</b>



## Grant Highlights

**\$4,041,289** from Health Resources and Services Administration (HRSA) to deliver accessible, comprehensive primary care to underserved and vulnerable populations across Berkshire County.

**\$600,000** from Mass Department of Public Health (DPH), in partnership with Substance Abuse and Mental Health Services Administration (SAMHSA), as part of a five-year, \$2.85 million award to help foster the integration between primary care and behavioral health at CHP Neighborhood Health Center in Pittsfield.

**\$104,559** from the Berkshire Workforce Board and MassHire over three years to support a Medical Assistant Training Program based out of CHP Adams Family Medicine, resulting in the successful graduation of three cohorts of students so far.

**\$155,787** in combined funding from the Massachusetts Department of Early Education and Care, Berkshire United Way, and the Berkshire Taconic Community Foundation to support CHP's programs that serve families in South County through parent education, early literacy, child development, and strong transitions across early education and care settings.

**Thanks to you, we raised \$242,363 in donor contributions in 2025— a 20% increase from 2024!**

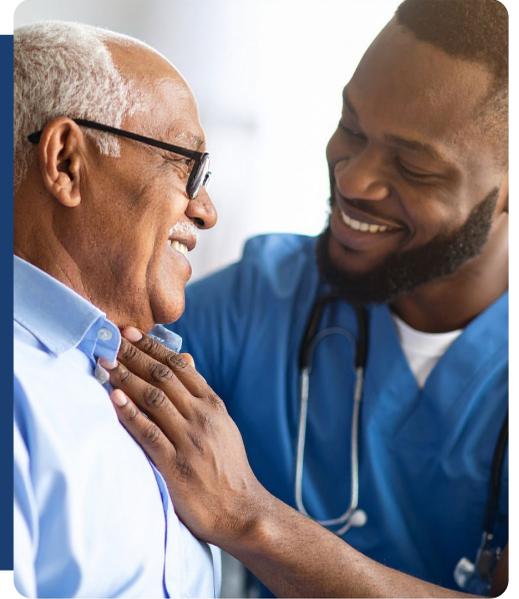
## Your Impact on Medical Care

Thanks to you, we provided primary care, pediatric care, OB/GYN and behavioral health care services across 6 medical locations in 2025. You helped us ensure that the most vulnerable in our communities were able to receive health services regardless of their insurance status.

This past year, CHP proudly implemented a new grant-funded program to integrate substance use treatment into primary care health and successfully graduated the third cohort of our Medical Assistant Training Program, training new health professionals to join our local workforce!

**Number of appointments: 88,400 visits to 26,000 patients**

**Percentage of patients on MassHealth: 30%**



## Your Impact on Dental Care

Your support in 2025 solidified the connection between oral health and physical health and helped CHP meet the need for dental care across the Berkshires. Because of you, we can and will continue to provide important dental care to our communities, expanding dental access across our county, particularly for patients on MassHealth.

**Number of appointments: 11,000 visits to 4,500 patients**

**Percentage of patients on MassHealth: 62%**

## Your Impact on Family Services

With your support, CHP delivers critical services to Berkshire families from food and nutrition assistance to parent/child programs, school readiness support and free diapers and formula. Our team of health care navigators help assist those in our community with insurance enrollment and patient care.

**Number of food pantry clients per month: 1,200**

**CHP playgroups: 20 programs a month with on average 92 families and 138 kids**

**SNAP applications: 10 applications in person per month and 20-30 over the phone applications**



# One Gift Makes a Difference!

The generosity of a long-time CHP donor will have a lasting impact on CHP's ability to reduce hunger and food insecurity in the Berkshires.

Visitors to our Great Barrington campus on Stockbridge Road will notice a **newly completed food storage shed which will provide climate-controlled refrigeration for CHP's food pantry.** With the completion of this project, we will increase our ability to store and distribute food – a critical need as we currently serve as the only food pantry in South County that is open Monday through Friday.

The completion of the food shed **could not have happened without the generous financial support of Jane Braus.** Jane, a longtime CHP supporter who resided at Kimball Farms in Lenox, passed away in February of 2025 and **left an extraordinary gift to CHP in her will.** “When Jane’s family visited CHP this past summer for a tour to discuss how her legacy gift could make the greatest difference, our staff and her family felt that the food shed was absolutely something Jane would have been proud to see her contribution help shape,” said Carrie Barth, Vice President for Advancement and Family Services. Her bequest went directly towards financing the completion of the shed’s construction. The remainder of Jane’s gift went into an endowment fund that will support future CHP projects.

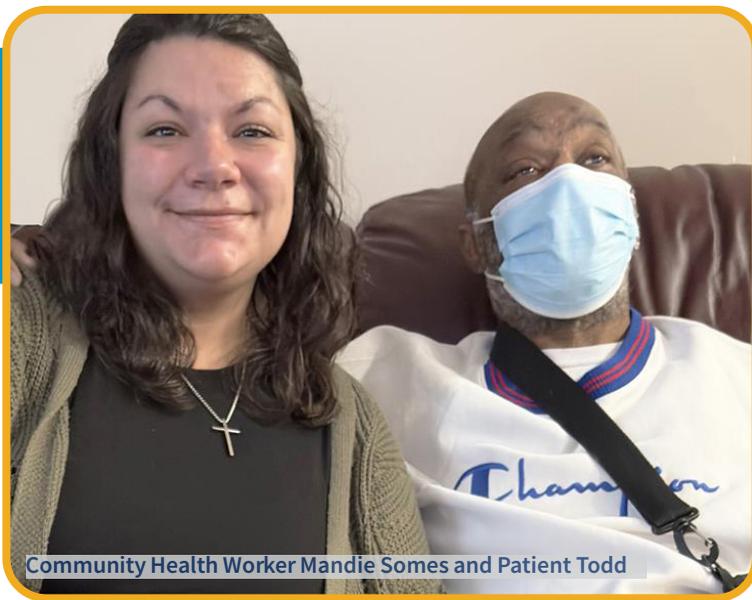
We receive a weekly delivery of 1,400 pounds of food from the Food Bank of Western Massachusetts and use other grants and donations to buy local milk, eggs, vegetables, and meat, says Mary Feuer, Director of WIC and Family Services. **The new food shed will be instrumental in helping store this food and facilitate CHP's food programs** which also give CHP staff an opportunity to engage with clients and connect them with health care, insurance, and social services that are paramount to our mission.



Greenagers, a local non-profit, lend their time and skills to the construction of CHP's new food storage shed in Great Barrington, one of the many examples of community partnerships that made this critical investment possible.

**CHP Family Services provided 2,500 pounds of food each week to over 700 community members in need through its food assistance programs.**





Community Health Worker Mandie Somes and Patient Todd

## Home at Last: Todd's Story of Hope and Healing

When Todd first began working with CHP's Community Health Worker, Mandie, in 2023, he was her very first patient. Blind and living with diabetes, Todd had been sleeping on a friend's couch in Pittsfield. His situation was unhealthy and it was urgent that he get out, including having to walk away from all of his belongings. "I needed to make a change after living like that for 30 years," Todd said. **"But if I hadn't found Mandie, it**

**would've taken me months, if not years, to find my own place and start getting the help I needed."**

Todd had reached out to another organization for help with finding housing, but nothing was available at the time. When he finally connected with Mandie, that changed. Together, they applied for housing through the Pittsfield Housing Authority, and Mandie helped secure funding to cover Todd's first and last month's rent and security deposit, along with basic furnishings so he could start over with the essentials. Moving into his own apartment marked a turning point. **"I felt like I could finally breathe again,"** shared Todd.

In addition to securing housing, Mandie has been instrumental in helping Todd manage his health. She coordinates all of his transportation to and from medical appointments, an essential support because Todd is blind and requires door-to-door assistance getting safely from the car into medical facilities. Early on, this included trips to Boston for specialized care as he and his doctors worked to bring his conditions under control. Today, Todd has weekly medical appointments in Pittsfield with reliable transportation in place, allowing him to focus on managing his health without the constant stress of how he will get there.

Now settled into his apartment, Todd describes this new chapter of his life as his "retirement," the place where he plans to spend the rest of his life. He continues to reach out to Mandie when new needs arise, most recently receiving a donated wheelchair to improve his mobility. Reflecting on the experience, Todd says, "Mandie treats me with respect. She lets me know what she can do to help and what's not possible." And when asked what he would say to someone else in a similar situation, his message is clear: **"Don't hesitate. Call. Mandie is a miracle worker. I didn't have anything, and she helped me turn my life around."**

Todd's story reflects the essential role Community Health Workers play at CHP by meeting people where they are and helping them navigate life's complex moments. By helping secure housing, transportation, and health care, Community Health Workers create the stability patients need to focus on managing chronic conditions and accessing consistent care. This work leads directly to better health outcomes, and is only possible because of the support of donors like you. Thank you.

**"Mandie is a miracle worker. I didn't have anything, and she helped me turn my life around."**

**-Todd**

## 2025 Donors - January 1, 2025, through December 31, 2025

Every effort has been made to ensure the accuracy of this donor list.  
Please contact us with any omissions, corrections, or questions.

### Compassionate Crusaders

**\$25,000 and above**

Estate of Jane Braus

### Empathy Envoys

**\$10,000 to \$24,999**

Hayseed Hill Foundation

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### Advocacy Allies

**\$5,000 to \$9,999**

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Lara Setti and Christopher Clark

Thursday Morning Club

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**\$100 to \$499**

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Berkshire Mountain Brewers, Inc.

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Erik Bruun

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Robert and Donna Sermini

Susan and Peter Spadaccini

Yvonne Stephens

Gordon and Elizabeth Thomson

Elizabeth Wade

Leslie Wheeler

**Thank you.** Your donation is an investment in our Berkshire community. When our neighbors all receive access to quality medical and dental care, food assistance, and important family support services, regardless of their insurance status, our community thrives.



P.O. Box 30  
442 Stockbridge Road  
Great Barrington, MA 01230

## Follow us online



<https://chpberkshires.org/>



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Community Health Programs

## Care, Commitment, and Community.

As we closed our 50th Anniversary year, the CHP community came together to support Thanksgiving Angels, sending over 50 volunteers to help assemble holiday meals for local families. A collaboration of 23 food pantries, organizations, and faith communities, Thanksgiving Angels reached nearly 2,500 Pittsfield-area households.

Your support makes moments like this possible. Because of you, we can mobilize volunteers, strengthen our community partnerships, and bring joy and warmth to families during the holidays. Thank you for partnering with us and for making a significant impact in our community.

