



## Medical Home Patient and Provider Roles and Responsibilities

### *As a patient and partner in my health care team, I will:*

- Bring all questions I have to my appointments
- Tell you how I am feeling and how it affects my life
- Ask you about things I do not understand
- Help you create my action plan and track my progress
- Let you know when I get care somewhere else
- Bring a list of all medicines, supplements, and herbal or holistic products I use
- Fill my prescriptions on time, use them as prescribed, and tell you of any problems
- Ask for support services when I need them
- Ask you if I need any tests or shots

### *As providers and partners in your health care team, we will:*

- Respect you and your family values and needs
- Ask you to take part in your health care
- Respect your culture and use language you understand
- Help you set health goals and create an action plan
- Track the care you get from other providers
- Ask for your ideas on how we can improve your care
- Offer appointments at times when you can come in
- Explain test results and what will happen next
- Help you get support services when you need them
- Stay in contact with you as your partner in care